

Lifetime Remodeling Systems Comparison Sheet

HardiPlank/Cedar

“We guarantee you peace of mind”

Choosing a qualified contractor can be a difficult thing to do. We have included questions to ask any contractor that you are considering hiring in order to make sure that you are dealing with a qualified professional with your best interest in mind. Remember, you are buying the installation, and the customer service, not just the HardiPlank or cedar siding. We proudly offer an exclusive Lifetime Warranty on our HardiPlank jobs, including the paint.

Questions to Ask

Q: Give us an overview of your company?

A: *LRS specializes in exterior remodeling including siding, windows and painting. We are also the 2006 and 2007 Super Service Award winner on AngiesList.com and currently hold their #1 rating in the siding and window replacement category.*

Q: Do you tear off my existing moisture barrier and replace it with a high quality moisture barrier?

LRS: *We will completely remove your old moisture barrier and replace it with a high quality moisture barrier with a built-in rain screen system. This allow for drainage and breath-ability crucial to stopping mold and water issues from starting.*

Q: Will you seal in all of my existing windows with Grace Rain & Ice shield or a similar product?

LRS: *Yes, we seal all of your existing windows with Grace Rain & Ice Shield to further protect your house from moisture infiltration. Remember, leaky windows are the #1 customer complaint on a remodeling job.*

Q: Do you use a flush mount attachment on your nail gun to insure that there aren't overdriven nails?

LRS: *All of our crews use a flush mount attachment on their nail guns to insure that there are no overdriven nails, which cause significant damage to the back of a piece of new siding.*

Q: Do you use stainless steel nails that won't rust?

LRS: *We only use triple ring shank stainless steel nails, guaranteed not to rust. In the case of our pre-painted products we use stainless steel nails painted to match the color of your choice. Galvanized nails have been proven to rust once the galvanized coating wears off, for this reason we refuse to use them.*

Q: Do you use an elastomeric caulk such as Sonolastic 150 guaranteed to last 20 years or more?

LRS: *Failing caulk is the number one reason for residing callbacks. We only use Sonolastic 150 which is guaranteed by the manufacturer not to fail (shrink or crack) in writing. They were the only manufacturer who would give us such a claim in writing.*

Q: Do you backflash seams in the field?

LRS: Yes, we backflash all seams in the field with heavy duty 60 min SuperJumboTex tar paper.

Q: Do you offer any sort of customer service representative for each job?

LRS: *Yes. Not only do you have direct contact with the person who does the initial consultation, we also provide a customer service rep on each ob as well as a design rep for helping with paint color selection.*

Q: Do you offer pre-painted Hardiplank siding?

LRS: *Yes. We are proud to offer Hardiplank Colorplus pre-painted fiber cement siding All ColorPlus siding is inspected for the correct moisture content and than 2 baked on coats of a high-quality acrylic paint are applied in a temperature and humidity controlled environment.*

Q: If painting in the field what type of paint do you use?

LRS: We proudly use Sherwin Williams Duration and Miller Evolution paint, both come with a manufacturer's lifetime warranty.

Q: Are all of your crews insured, are there helpers?

LRS: *Yes all of our employees are insured. With other companies it is often the case that the crew leads are covered by insurance, yet their helpers are not and are paid cash under the table. You the homeowner are completely liable if they get hurt. Everybody who works for us is fully insured in case of an accident.*

Q: Do you offer a lifetime warranty on your HardiPlank or cedar installation?

LRS: *Yes, we offer a lifetime warranty on our siding jobs for labor and materials. If any part of our job fails due to installation while you are in your home we will replace it, free of charge.*

Q: Can you give me 15 or more references on homes that you've covered with HardiPlank and cedar?

LRS: *Yes, we will give you addresses and phone numbers for numerous HardiPlank and cedar jobs that we have done in the past.*

Q: How long have you been in business, have you had any CCB complaints?

A: *We have been in business 10 years and have zero complaints with the CCB in that time.*

Questions?

We welcome any questions that you may have regarding the remodeling process.

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